

HKG1

Fotan, Shatin



rackspace[®]



•20 Years Hosting Experience
•Customers in 150+ Countries

•3,000+ Dedicated Engineers Across
Linux[®], Windows[®], & VMware[®]

•Hosting More Than 1/2 of
Fortune's Top 100 Companies



rackspace[®]

 **FACILITY & SECURITY**

- Raised Flooring: 1,233 sq m
- 2.5 MW Total Utility Power
- Manned 24x7x365
- Biometric Scanners
- Video Surveillance
- Alarm System
- Key Card Access Required
- Laser Based Smoke Detection

 **PRODUCTS & SERVICES**

- Colocation
- Network Security
- Dedicated Servers
- RackConnect[®] Global
- Private Cloud
- Public Cloud
- Managed Storage & Backup

 **POWER & COOLING**

- 1.2 MW UPS Power Capacity
- Diesel-Powered Generators w/ 2,250 kVA Capacity each, 2N Redundancy
- 5,000 Litre Fuel Tanks
- 2,450 Tons of Cooling Capacity, N+1 Redundancy
- FM200 Gas Fire Suppression

 **CONNECTIVITY & INFRASTRUCTURE**

- Multiple Tier-1 Service Providers
- 10-Gigabit Ethernet Per Carrier
- Redundant Cisco 3-Tier LAN Architecture
- 4 Carriers Providing Fiber Based Connectivity to Site
- Redundant Cisco & ARISTA Routers
- BGP Multipath Route Optimization
- Cisco Switches for Aggregation, Distribution & Access Layer

 **ACCESSIBILITY & MONITORING**

- Customers Retain Admin Control of Leased Servers
- Rackspace Retains Control of Networking Hardware
- Console Access Provided via SSH over VPN
- Centralised Facility Monitoring & Management System

 **STANDARDS & COMPLIANCE**

- Rackspace adheres to a broad range of information and security certifications & standards including:
- SSAE18 SOC1, SOC2, SOC3
 - PCI DSS
 - ISO27001
 - ISO14001
 - ISO9001