







•20 Years Hosting Experience •Customers in 150+ Countries •3,000+ Dedicated Engineers Across Linux®, Windows®, & VMware® •Hosting More Than 1/2 of Fortune's Top 100 Companies

rackspace technology.

FACILITY & SECURITY

- •Raised Flooring: 15,256 sq ft •2.5 MW Total Utility Power •Manned 24x7x365 •Biometric Scanners
- ·Video Surveillance
- •Alarm System
- •Key Card Access Required
- ·Laser Based Smoke Detection

CONNECTIVITY & INFRASTRUCTURE

- •Multiple Tier-1 Service Providers
- ·10-Gigabit Ethernet Per Carrier
- •Redundant Cisco 3-Tier LAN Architecture
- •4 Carriers Providing Fiber Based Connectivity to Site
- ·Redundant Cisco & ARISTA Routers
- •BGP Multipath Route Optimization
- •Cisco Switches for Aggregation, Distribution & Access Layer

PRODUCTS & SERVICES

- Colocation
- Network Security
- Dedicated Servers
- RackConnect® Global
- Private Cloud
- Public Cloud
- •Managed Storage & Backup



- •Customers Retain Admin Control of Leased Servers
- •Rackspace Retains Control of Networking Hardware
- •Console Access Provided via SSH over VPN
- •Centralized Facility Monitoring & Management System

POWER & COOLING

rackspace

- •1.5 MW UPS Power Capacity
- N+2 Redundancy
- •Diesel-Powered Generators w/ 2,500 KW Capacity each
- •10,000 Gallon Fuel Tanks •Over 600 Tons of Cooling
- Capacity, N+1 Redundancy •Double Interlocked Dry Pipe Pre-Action Sprinkler System



Rackspace adheres to a broad range of information and security certifications & standards including:

- ·SSAE18 SOC1, SOC2, SOC3
- •PCI DSS
- ·ISO27001
- ·ISO14001
- ·ISO9001

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