# Rackspace Elastic Engineering for ERP

On-demand access to a team of ERP experts who work with you to drive outcomes and continuously evolve your application environment.

It's no longer enough to just maintain your legacy applications and maximize the value you get out of them. Today, businesses are under pressure to use modern applications and cloud technologies to solve strategic problems, create market differentiation, build new revenue streams and decrease costs.

With the pace of innovation accelerating like never before, organizations need to transform how they manage complex legacy applications hosted on-premises while also operating modern applications in the cloud.

As organizations pursue this evolution, they need more than just support. They need help understanding how to scale their IT organization in an agile world, how to transform their application environments, and how to streamline their operating models. As IT organizations break down the traditional build and operate barriers and open up new possibilities to accelerate innovation, they need more than the traditional MSP models constrained to fit inside the boundaries of the past.

# **Experts Dedicated to Your Success**

Rackspace Elastic Engineering for ERP provides you with direct access to a multidisciplinary pod. Your pod includes an engagement manager and lead application administrator, along with access to business process architects, security engineers, data engineers and developers. All of these experts work as an extension of your team to shape your outcomes as you modernize your ERP applications.

There are no support tickets to submit and no SLAs to check. Rackspace Elastic Engineering for ERP allows you to simply work directly with your pod of multi-disciplinary and highly skilled experts as you would your own team. You'll have access to expert resources through flexible, easy-to-manage hours-based service tiers each month, so you can work collaboratively to set sprint-based projects and long-term goals that move your application environments and results forward.

Rackspace Elastic Engineering for ERP supports a broad range of application services, including optimization and management of your onpremises application environments or apps running in Rackspace Private Cloud or on hyperscalers like AWS, Microsoft<sup>®</sup> Azure<sup>®</sup>, Google Cloud and Oracle<sup>®</sup> Cloud Infrastructure.

## About Rackspace Technology®

Rackspace Technology is your trusted partner across cloud, applications, security, data and infrastructure.

- Hosting provider for more than half of the Fortune 100
- 2,600+ certified technical experts
- 20+ years of hosting experience
- Customers in 120+ countries
- 20+ years of Oracle and SAP experience
- Oracle MSP/CSP Partner
- SAP on Google Cloud Expertise
- SAP-certified in hosting services

# Fanatical Experience®

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace Technology combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.



## **Key Features**

Rackspace Elastic Engineering for ERP offers the following:

"Do-with" approach: Your pod works in an agile, sprint-based model alongside your team.

**Consistent teams:** No matter which tier of hours you choose, you'll always work with the same team that knows you, your environment and your organization.

**Flexible, tiered pricing:** Purchase fractional access to your pod via straightforward, hoursbased tiers which can be scaled up or down each month to align with your requirements.

**Multi-faceted skill sets:** Your pod consists of an engagement manager, architects and engineers working together as one unit.

**Accelerators:** Rackspace Technology creates platform tools and frameworks that can be used across all teams, so every customer benefits from the collective knowledge of every pod.



#### **Take the Next Step**

Let's talk about how Rackspace Technology ERP applications expertise helps you achieve your goals.

Learn more: www.rackspace.com/applications Call: 1-800-961-2888



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