SJC2

San Jose, California

rackspace
technology™

- 20 Years Hosting Experience
- Customers in 150+ Countries

- 3,000+ Dedicated Engineers Across Linux®, Windows®, & VMware®

- Hosting More Than 1/2 of Fortune's Top 100 Companies

rackspace
technology™

🏢 FACILITY & SECURITY

· Raised Flooring: 65,000 sq ft
· 9 MW Total Utility Power
· Manned 24x7x365
· Biometric Scanners
· Video Surveillance
· Alarm System
· Key Card Access Required
· Laser Based Smoke Detection

🛒 PRODUCTS & SERVICES

· Colocation
· Network Security
· Dedicated Servers
· RackConnect® Global
· Private Cloud
· Public Cloud
· Managed Storage
  & Backup

⚙️ POWER & COOLING

· 5.4 MW UPS Power Capacity
· N+2 Redundancy
· Diesel–Powered Generators
  w/ 1,500 KW Capacity each
· 2 x 10,000 Gallon Fuel Tanks
· Over 17,000 Tons of Cooling
  Capacity, N+2 Redundancy
· Double Interlocked Dry Pipe
  Pre–Action Sprinkler System

🔲 CONNECTIVITY & INFRASTRUCTURE

· Multiple Tier–1 Service Providers
· 10–Gigabit Ethernet Per Carrier
· Redundant Cisco 3-Tier LAN
  Architecture
· 8 Carriers Providing Fiber Based
  Connectivity to Site
· Redundant Cisco & ARISTA Routers
· BGP Multipath Route Optimization
· Cisco Switches for Aggregation,
  Distribution & Access Layer

🖐 ACCESSIBILITY & MONITORING

· Customers Retain Admin
  Control of Leased Servers
· Rackspace Retains Control
  of Networking Hardware
· Console Access Provided
  via SSH over VPN
· Centralized Facility
  Monitoring & Management
  System

✅ STANDARDS & COMPLIANCE

Rackspace adheres to a broad
range of information and security
certifications & standards including:

· SSAE18 SOC1, SOC2, SOC3
· PCI DSS
· ISO27001
· ISO14001
· ISO9001